



## BED BUG HEAT TREATMENT HERE'S WHAT YOU NEED TO KNOW

### So whats the process?

In order for the heat treatment to be successful, **you will need to be out of your home until 6 pm.** Your home will be heated to temperatures ranging from 122-138 degrees for a minimum 5 hours in order to ensure we kill bed bugs in all life stages.

Please double check that all heat sensitive items have been removed as we will not be responsible for any damaged goods done by the heat. Do not store things in your car because the heat in your car can also damage goods.

***When you return to your home you will find some things may be out of place. During the treatment we move things around (sofas, linens, cushions, clothes, furniture, etc) in order to get the maximum heat where needed. Things may not be in the same place as they originally were and it will be your responsibility to accommodate them as you need to.***

Place anything that may melt in a basket if you cannot remove them yourselves and mark **DO NOT HEAT** and the service technician will carefully check them for bed bugs and store them until the process is over.

### Will my home be hot when i return?

You will be able to return to your home by 6 pm or the return time given by your heat technician. We have given your home a cool down period that will decrease the temperature quickly before you return. You will find that your home will still be warm upon arrival.

### Will this ruin my electronics?

No this will not ruin your electronics. If we find electronics that we feel may be more heat sensitive we will move them into the bathroom, garage, or will cover them with heat blankets that will keep them safe.

Have Questions? Give us a call, we're happy to help! 866.722.3372  
or visit us on the web at [www.trueheatsolutions.com](http://www.trueheatsolutions.com)

## What do i need to do to prepare the day before the service?

Below you will find a list of items to remove from your home. This list is extremely important to avoid damage to your home and belongings as well as allow us to heat your home to the proper temperatures to ensure we give you the best service possible.

Pick up all clutter from your home and move your furniture away from the walls as much as possible to allow good heat flow throughout as we service your home.

## What do i need to do to the day of the service?

**Parking:** Be sure there is a parking space in front of your home or facility that is at least 22 feet long to allow a box truck to park. We need to be close enough to pull power from our generator as the heating equipment requires a lot of power to run the machines. If parking is unavailable we may have to reschedule the job and charge a trip charge.

Be prepared for a technician to show up between 8 am and 9 am in the morning for service. Make sure your home is ready for service as we need to be able to start our equipment and run it for the proper amount of time to give you the best service possible. Any delays in the morning will delay the time that you are able to return back to your home.

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Property \_\_\_\_\_ Apartment # \_\_\_\_\_ Date of Treatment \_\_\_\_\_  
Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

### Resident/Owner Responsibility Check List:

- \_\_\_\_\_ Remove all plants and pets
- \_\_\_\_\_ Remove all items from under the bed
- \_\_\_\_\_ Do not place clothes in plastic bags
- \_\_\_\_\_ Remove all Wall Hangings and set on floor
- \_\_\_\_\_ Remove all candles, cosmetics, and medicines
- \_\_\_\_\_ Place all perishable foods in the refrigerator
- \_\_\_\_\_ Remove all bedding from mattress
- \_\_\_\_\_ Remove all alcohol/wine bottles
- \_\_\_\_\_ Remove all carbonated beverages
- \_\_\_\_\_ Remove all IKEA like furniture as the heat tends to de-laminate the furniture.

- \_\_\_\_\_ Remove Aerosol cans, lighters, and ammunition
- \_\_\_\_\_ Drain all water beds/furniture
- \_\_\_\_\_ Bike tires and air mattresses need to be deflated
- \_\_\_\_\_ Remove any CO2 cartridges/combustibles
- \_\_\_\_\_ Remove any oil paintings and crayons
- \_\_\_\_\_ Remove Musical instruments
- \_\_\_\_\_ Remove all clutter
- \_\_\_\_\_ Remove all fish tanks
- \_\_\_\_\_ Remove all shoes that have a glue on sole
- \_\_\_\_\_ Remove all valuables
- \_\_\_\_\_ **Remove all outlet covers prior to service**

All items that are removed, need to be placed in the bathroom for further inspection. I understand that if the listed items below are not prepared properly for service that it may cause the heat treatment to be rescheduled and/or not given a warranty. If the Heat Technician has to prepare the residence a **\$250.00** fee will be added to the original cost. If the residence cannot be treated on the scheduled service day and time a **\$500.00** trip charge will be charged unless a 48 hour notice is given.

By signing below you indicate that you have read over the checklist and understand the process of preparing your home for service. Any items damaged that were not removed as indicated will be the responsibility of the owner/resident and not True Heat Solutions.

\_\_\_\_\_  
**Residents Signature**

\_\_\_\_\_  
**Owner/ Property Manager Signature**

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