



TERMITE HEAT TREATMENT HERE'S WHAT YOU NEED TO KNOW



Drywood termites and termite damage can threaten the integrity of your largest investment — your home. Millions of homeowners battle drywood termite infestations every year causing hundreds of millions of damage annually. Thermal eradication of termites or “heat treatments” as they are commonly known are effective, non-chemical and are much faster than your chemical fumigation. Termite galleries can be found all throughout your structure and this is an important factor to keep in mind when treating with heat. In order to effectively eliminate termites, it is necessary to reach temperatures that allow the heat to transfer through construction materials like drywall, wood framing, & into the targeted areas.

So whats the process?

The length of time the treatment takes varies depending on the size of the areas being treated as well as the weather. The average length of a heat treatment is approximately 5-8 hours. Your technician will have a much more accurate time for re-entry once at the property. However, as a minimum you will need to be out of the structure for 9-hours from the time we arrive. This will allow for set up, service, and a cool down period. **During treatment temperatures will range from 150-180 degrees Fahrenheit.** This ensures the core of targeted wood members reach appropriate internal temperatures allowing us to eradicate all life stages of Drywood Termites.

Tarps may be used to ensure heat is retained on the exterior where wood is exposed. Clips are used to secure these tarps in place during treatment. It is important that the area at least 18 inches from the foundation of the structure (in treatment areas) is clear to accommodate our tarps and equipment. All vegetation and plants that are inside the treatment area may be affected. As such True Heat Solutions will not be responsible for damaged vegetation or plants. Upon re-entry you may find items have been moved around as it is a necessary part of the process to ensure heat is applied most effectively. You may find the internal ambient temperature of the structure is warm, but the structure should be allowed to cool naturally. Please do not open vinyl windows or turn on air conditioner(s) for at least 2 hours post treatment.

Is it safe to enter my home after the treatment?

Yes. We ask that you wait 2 hours after treatment to allow for the structure, window/doors, and your belongings to cool down. Entry prior or opening of windows/doors may cause warping if they are still hot. Your technician will let you know what time you can re-enter at the start of the service.

Will this ruin my flooring, window coverings, or blinds?

While performing a propane heat treatment, there are certain items that are at risk of damage that may not be able to be removed from the property. These are typically building materials that contain vinyl, linoleum, or any type of material that is adhered with adhesives/glues (such as Thermofoil cabinets and other faux wood materials like shutters). While most of the time these items will be unaffected, there is risk of minor warping in these materials such as vinyl floor planks shifting slightly or edges of cabinets/shutters having their vinyl coating curl. True Heat Solutions will make every effort to protect your home with heat blankets and radiant wraps, however in spite of all of our efforts there may still be warping. Warping can be especially severe if the materials are improperly installed (such as having flooring installed without have a proper gap around the edges). Due to this, True Heat Solutions and it's affiliates cannot be held liable for any damages that occur to building materials that are present during the heat treatment. If you are concerned we recommend that you remove all vinyl window coverings and blinds prior to treatment. Do not open doors and window until after the 2 hour cool down period to ensure there is no warping. Hot doors and windows can warp when heated, while we do our best to make sure this doesn't happen the best preventive measure is to keep them closed until after the 2 hour cool down period.

What do I need to do to prepare the day before the service?

Fire Sprinklers: If your home or property has fire sprinklers they must be drained, capped, and the system put in test mode the day prior to service and throughout the service. True Heat Solutions will not be responsible for faulty sprinklers or damage caused by the system not being drained properly.

It is the responsibility of the owner and/or agent to notify True Heat Solutions of any: Fire sprinklers or other fire suppression systems, heat sensors, vinyl windows and laminate or vinyl wall paper or siding. In order to protect certain heat sensitive items that would not be practical to move, True Heat Solutions may use tape or other adhesives to secure thermal blankets or reflective insulation. True Heat Solutions will not be responsible for chipped paint or adhesive residue as a result of this process.

Furniture should be moved away from infested areas to allow access for proper heat application.

What do I need to have prepared the day of the service?

Parking: Be sure there is a parking space in front of your home or facility that is at least 22 feet long to allow a box truck to park. We need to be close enough to pull and stage our equipment for the treatment. If parking is unavailable we may have to reschedule the job and charge a trip charge.

Proper preparation allows us to give you the best possible treatment. When a structure isn't prepared for service theres a possibility that service cannot be performed and a cancellation fee will be charged.

Please make sure to do the following:

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| <input type="checkbox"/> Remove all plants and pets | <input type="checkbox"/> Remove aerosol cans, lighters, and ammunition |
| <input type="checkbox"/> All IKEA type furniture should be removed out as heat may cause de-lamination | <input type="checkbox"/> Drain all water beds/furniture |
| <input type="checkbox"/> Place all perishable foods in the refrigerator | <input type="checkbox"/> Bike tires and air mattresses need to be deflated |
| <input type="checkbox"/> VHS tapes & vinyl record should be removed | <input type="checkbox"/> Remove any CO2 cartridges/combustibles |
| <input type="checkbox"/> Remove all candles, cosmetics, and medicines | <input type="checkbox"/> Remove any oil paintings and crayons |
| <input type="checkbox"/> Wall hangings should be removed and placed leaning against the wall | <input type="checkbox"/> Remove musical instruments |
| <input type="checkbox"/> Remove all alcohol/wine bottles | <input type="checkbox"/> Remove any valuables |
| <input type="checkbox"/> Remove all carbonated beverages | <input type="checkbox"/> Remove all fish tanks |
| <input type="checkbox"/> Remove all laptops, iPads, cell phones and portable electronics | <input type="checkbox"/> Remove any shoes that are glue down soles as they may separate |
| | <input type="checkbox"/> Remove any items that contain lithium ion batteries |

***Please remove furniture approximately 3 feet off the wall to allow air flow to all walls.**

Property _____ Apartment # _____ Date of Treatment _____
Address _____ City _____ State _____ Zip Code _____

I understand that if the listed items below are not prepared properly for service that it may cause the heat treatment to be rescheduled and/or not given a warranty. If the Heat Technician has to prepare the residence a fee will be added to the original cost. If the residence cannot be treated on the scheduled service day and time a trip charge will be charged unless a 48 hour notice is given.

By signing below, you agree that you have read these preparation instructions in its entirety and agree that you have removed all removable heat sensitive items in this check list and furthermore agree that True Heat Solutions and its affiliates are not liable for any damage caused to personal property directly related to the heat treatment that will be performed at your home.

I agree to the terms set forth in this agreement

Owner/Residents Signature

Owner/ Property Manager Signature

Have Questions? Give us a call, we're happy to help! 866.722.3372
or visit us on the web at www.trueheatsolutions.com