

So what's the process?

On the morning of service, there will be trucks out front of your property carrying various equipment and materials depending on what service you are getting done in your attic and/or sub-area. If we are performing attic work, we will be rolling out plastic from the entry of your home, all the way up to where the attic access is to help contain any dust/mess that may kick up while working in your attic space. We will also perform a "pre-inspection" inside your home to notate any pre-existing damages or inoperable devices. We will be crawling around your attic and/or your sub area to be either cleaning out the old materials or installing new. To do this in your attic, we will be pulling through your home corrugated plastic hoses that will be used to suck out the old materials or install the new materials. In general, you will hear us up in the attic or in your subfloor bumping around as we maneuver those tight spaces to ensure the project is done right. Once we are done, we will pull down all the plastic and haul away any and all trash that was created during your project. Lastly, we will perform a post-inspection to ensure no new damages occurred.

What do I need to do to prepare for service?

Please do the following prior to our arrival:

- 1. Please make sure there is a free and clear path to the attic of your attic or sub area. There should be no obstructions under your attic hatch and we should be able to safely setup a ladder directly underneath your attic access.
- 2. Please ensure we have parking for our trucks (they are about 26ft in length). We normally park out on the street in front of your property, but with some houses we will need to park in the driveway.
 - The hoses that will be pulled into your attic are about 150ft in length, so parking needs to be less than 100ft from where we park to your attic access.
- 3. Allow us access to all rooms in your home at the beginning and end of service.
 - This is for us to note any pre-existing damages as well as any damages that may have happened during the service, such as flickering lighting, cracks in drywall, etc.
- 4. In the summertime, please refrain from using your HVAC system if the equipment is in the attic. This tends to add a lot of extra heat in the attic space and can be hazardous for the technicians working up there.
- 5. Please secure any and all pets to make sure they don't get loose or interfere with your project.
- 6. Lastly, please make sure that you are prepared to have a window or door open for the duration of the project, as we will have to run hoses from outside to the inside of your home.

Frequently Asked Questions:

- Will this work create any mess?
 - Depending on the products we are installing, there may be some residual dust left on surfaces near the attic access or where we've rolled out plastic. This is normally from the install of the new materials and is completely normal.
- Does insulation qualify for any rebates?
 - YES! Most counties and utilities offer some form of a rebate for energy efficiency measures. Please check with your local providers as well as your CPA to take advantage of rebates/credits while they are available. You can also check for various programs in the Database of State Incentives for Renewables & Efficiency's website: www.dsireusa.org
- Will there be any odor from this work?
 - o In some instances (mainly during severe rodent infestations) there can be an animal odor the emits from your attic/sub area. Other than that, once this work is completed, the only odors that should remain are the ones from the fresh new materials if any odor at all is present.

By signing below, you indicate that you have read over the above preparation instructions and understand the process of preparing your property for service. I understand that if I do not provide full access to all of my property that any warranties/guarantees may be voided due to accessibility issues and any additional visits to the property will need to be negotiated with my prime contractor. I hereby agree to all of the above instructions.

Customer name and signature	Date