



866.722.3372

RODENT PREPARATION



So what's the process?

On the day of service, your technician will be performing a visual inspection around the entire property for where we will be performing rodent exclusion work to prevent rodent re-entry into the property. Once your technician finishes the inspection, they will use any of the information provided by your inspector to compare to their visual inspection to ensure that all areas are addressed. From there, they will begin performing the actual construction work to seal off all accessible active entry points AND potential entry points. They will be going 360° around your property at the ground level, as well as on the roof to seal entry points with various materials (such as ¼" hardware cloth, concrete, steel wool, & construction adhesives). There are a myriad of products and methods your technician will use to seal of your property from rodent re-entry. Unless otherwise noted, we will be sealing on top of what is existing and not necessarily fully replacing/rebuilding the various entry points on your home.

What do I need to do to prepare for this service?

Please ensure we have free and clear access to all sides of your property. To do this please do the following prior to our arrival:

1. Please all pets in a secured area so they do not interfere with your technician.
2. Please make make sure the perimeter of your home is clear of obstructions so that we may setup a ladder on each side of the home.
3. Allow access to your attic as well as your subfloor (if applicable) at the end of the service so that we may set up initial rodent traps.

Frequently Asked Questions:

- **When will you come back to check the rodent traps?**
 - Please contact your inspector who you signed the agreement with. The team here today just handles the construction work associated with sealing your property.
- **If you get on my roof, will you break any tiles?**
 - If your roof is fragile it is possible that roof tiles can crack, however this is fairly uncommon. If you have replacement tiles on site and this is a concern, please provide them with us on the day of service and we can replace any damaged tiles for you during the service.
- **Why do I hear more rodent noises than before the service?**
 - It is common to hear more rodent activity after the service because it's possible a rodent was sealed inside of the property. **DO NOT BE ALARMED!!** This is what the traps are for! Since the rodents can't leave the envelope of the property, they will be more active as they try to find a way out, but they will be forced to feed off of the traps. This is a PROCESS and this is the best way to remove active rodents.

By signing below, you indicate that you have read over the above preparation instructions and understand the process of preparing your property for service. I understand that if my roof is tile and it becomes damaged during the service that it is my responsibility to provide replacement tiles to the technician on the day of service to have them repair the damaged tiles at no additional cost. I also understand that if I do not provide full access to all of my property that any warranties/ guarantees may be voided due to accessibility issues and any additional visits to the property will need to be negotiated with my prime contractor.

I hereby agree to all of the above and agree to not hold True Heat Solutions and any of their partners responsible for any broken roof tiles, outside of gross negligence on True Heat Solutions' part, and I also agree that my warranties may be voided if I am unable to provided needed access to the property to effectively perform the service.

Customer Name and Signature

Date