

## So what's the process?

On the day of service, your crew will be performing a visual inspection to compare to the information provided by your original inspector to ensure we have a clear and accurate scope of work. Once we've completed our visual inspection, we will begin the demolition of the noted areas. We will then take our material list to retrieve any additional materials as well as take a paint sample to match paint color(s) (if applicable). During this process, we will be piling up the various construction debris to have it ready to be hauled away. Once we have finished installing your new materials, we will do a final job site walkthrough to ensure we clean up any debris that was created during the project and haul them away.

## What do I need to do to prepare for this service?

Please ensure we have free and clear access to all sides of your property. To do this please do the following prior to our arrival:

- 1. Please all pets are in a secured area so they do not interfere with your technician.
- 2. Please make sure the perimeter of your home is clear of obstructions so that we may setup a ladder on each side of the home.

## **Frequently Asked Questions:**

- Will my paint color match the rest of my house?
  - It will be as close as possible, but there will be a visual difference. We take an actual paint sample to have the paint mixed to match, but with any new paint it will always have a slight visual difference compared to old weathered paint.
- What happens if you find additional damage during the repairs?
  - We will notate it and communicate with your inspector immediately! From there your inspector will reach out to you to keep you informed of what is going on for your project.

Property owner/tenant acceptance:

By signing below, you indicate that you have read over the above preparation instructions and understand the process of preparing your property for service. I understand that if I do not provide full access to all of my property that any warranties/guarantees may be voided due to accessibility issues and any additional visits to the property will need to be negotiated with my prime contractor.

I hereby agree to all of the above instructions.	
Customer Name and Signature	Date